



SHIPPING

WARRANTY

PLEASE CONTACT THE MANUFACTURER SERVICE CENTER BELOW FOR ANY PRODUCT DEFECTS. ALL PURCHASES ARE NON-RETURNABLE.

BRAND	FOB LOCATION	COURIER(S) USED	3RD PARTY ACCEPTED (SOME EXCEPTIONS APPLY)	PICK-UPS ACCEPTED?	SHIP FROM PI'S WAREHOUSE (Mississauga, ON)	ESTIMATED LEAD TIMES	MANUFACTURER HANDLING CHARGE	FLAT RATE SHIPPING (IF APPLICABLE)	COMMENTS	WARRANTY	SERVICE CENTER TELEPHONE NUMBER
8BitDo	Toronto, ON	UPS	Yes	No	No	3 to 5 Business Days				1 year manufacturer warranty. Refer to warranty card.	1-519-755-8089
Active Flame	PITT MEADOWS BC	UPS, Sameday	Yes	Yes	No	3 to 5 Business Days			Stone patio sets and furniture may incur additional freight charges. Please contact your sales rep for a quote	1 Year Warranty from date of purchase	1-800-561-5550 x101
Adesso	Toronto, ON	UPS	Yes	No	No	3 to 5 Business Days				Lifetime	michael@andaseat.com or reuben@andaseat.com
Anchor Hocking	Mississauga, ON	UPS, Canada Post	No	No	Yes*	6 to 8 Business Days				Please refer to warranty card included	800-877-6667
Anda Seat	Toronto, ON	UPS	Yes	No	No	4 to 6 Business Days				Lifetime	michael@andaseat.com or reuben@andaseat.com
Anker	Montreal, QC	UPS, Canada Post	Yes	No	No	4 to 6 Business Days					
Aosu	Mississauga, ON	Fedex, UPS, Purolator	No	No	No	3 to 5 Business Days					service@gentec-intl.com (905)513-77-33
Apple	Mississauga, ON	UPS, Canada Post	No	No	No	4 to 6 Business Days					1-604-412-1643
Aquaglide	Peterborough, ON	Fedex, UPS, Purolator	Yes	Yes	No	3 to 5 Business Days					705-743-9297 andrew@atldistributing.ca
Beats by Dr. Dre	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days					
Belkin	Montreal, QC	UPS, Canada Post	Yes	No	No	4 to 6 Business Days					1-604-412-1643
Bios Diagnostics	Newmarket, ON	Dicom, Canada Post, UPS, Purolator	Yes	Yes	No	2 to 4 Business Days				Please refer to warranty card included (Blood pressure are generally lifetime – fever is 1 year.)	800.387.8520
Bios Fitness	Newmarket, ON	Dicom, Canada Post, UPS, Purolator	Yes	Yes	No	2 to 4 Business Days				Please refer to warranty card included (Blood pressure are generally lifetime – fever is 1 year.)	800.387.8520
Bios Living	Newmarket, ON	Dicom, Canada Post, UPS, Purolator	Yes	Yes	No	4 to 6 Business Days				Please refer to warranty card included	800.387.8520
Bios Professional	Newmarket, ON	Dicom, Canada Post, UPS, Purolator	Yes	Yes	No	1 to 3 Business Days				Please refer to warranty card included	800.387.8520
Bios Weather	Newmarket, ON	Dicom, Canada Post, UPS, Purolator	Yes	Yes	No	1 to 3 Business Days				Please refer to warranty card included	800.387.8520
Bissell	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days				Please refer to warranty card included	800-263-2535
Bluerrev	Mississauga, ON	UPS, Canada Post	No	No	No	4 to 6 Business Days					
Bolle	Mississauga, ON	UPS, Canada Post	No	No	Yes*	7 to 9 Business Days			Freight pre-paid for over over \$1400.	1 year warranty	800.361.5702
Braun	Mississauga, ON	UPS, Canada Post	No	No	Yes*	2 to 4 Business Days				2 years is generally the case. Exact warranty varies by product, best information will be found in box. Some replaceable or "wearable" parts may be excluded from warranty.	800.387.6657
Broil King	Waterloo, ON	Purolator, Mainliner, Sameday, FedEx	Yes	Yes	No	3 to 5 Business Days				Please refer to warranty card included. Information required: model, serial and part numbers.	800.265.2150
Bushnell	Mississauga, ON	UPS, Canada Post	No	No	Yes*	5 to 7 Business Days			Freight pre-paid for over over \$1400.	Please refer to warranty card included Lifetime Limited Warranty Binoculars (excludes ImageView Binoculars) Riflescopes (excludes Riflescopes with illuminated reticles and Red Dot sights) Spotting Scopes (excludes ImageView Spotting Scopes) Telescopes (excludes North Star Telescopes) One Year Limited Warranty Laser Rangefinders (Hunting) ImageView (Binoculars and Spotting Scopes) Trail Cameras (excludes the Trophy Cam Wireless HD) Night Vision Speed Radar Guns Rubicon Flashlights, Lanterns and Headlamps PowerSync (Solar and Battery models) GPS (BackTrack and Golf) Red Dot Sights Illuminated Reticule Riflescopes (electronic components only) NorthStar Telescopes (electronic components only)	800.361.5702
Callaway	Mississauga, ON	UPS, Canada Post	No	No	Yes*	5 to 7 Business Days				2 year limited warranty	1.800.387.7000
Cikada	Niagara Falls, ON	UPS, Sameday, Fedex	Yes	No	No	1 to 3 Business Days			Freight Charges: Additional \$35 for residential deliveries only as tailgate is required	1 year parts and frame	888.707.1880
Cobra	Guelph, Ont or other provinces	UPS, Purolator, FedEx	Yes, UPS, Purolator, Sameday	No	No	2 to 4 Business Days		\$13.00	All orders over 150lb will be subject to actual freight charges	1 year limited warranty	800.303.0287
Coleman	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days				1 year warranty	800.323.9519 The email contact is: NAntoine@ardencs.com



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Crock-Pot	Mississauga, ON	UPS, Canada Post	No	No	Yes*	3 to 5 Business Days				1 year warranty	800.323.9519 The email contact is: NAntoine@ardencs.com
Danby	Guelph, ON or Calgary, AB	Danby Truck	Yes	No	No	3 to 5 Business Days				2 years	b2bsales@danby.com
Delmar Jewelry	Montreal, QC	FedEx, Canada Post, UPS or Purolator	Yes	Yes (Only Carriers)	No	1 to 3 Business Days		\$10.00	Flat rate shipping does not apply to larger orders and should be confirmed with your sales rep. 3rd party not included for Canada Post.	1 year warranty	514-875-4800 1-800-738-8463 Extension 130
Eagle Creek	Montreal, QC	UPS, Canada Post	Yes	No	No	1 to 3 Business Days					438-812-1265 jacob@insport.ca
Echelon	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	4 to 6 Business Days					Technology@EchelonFit.com 423-304-8002
EFFYDESK	Burnaby, BC	Canpar, Fedex, Day n Ross	Yes	Yes	No	4 to 6 Business Days				2-8 years warranty	team@effydesk.ca 604-715-7577
Ela	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days					info@elabyla.com
Ember	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	3 to 5 Business Days				1 year manufactures	https://ember.com/pages/return-policy-support@ember.com
Escali	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	1 to 3 Business Days				Limited Lifetime Warranty	(952) 232-6968, james@escalil.com
Evercade	Toronto, ON	UPS	Yes	No	No	4 to 6 Business Days					5146831771
Everlast	Niagara Falls, ON	UPS, Sameday, Fedex	Yes	No	No	1 to 3 Business Days			Freight Charges: Additional \$35 for residential deliveries only as freight is required	1 year parts and frame	888.707.1880
Fantom Wallet	Port Coquitlam, BC	Canada Post, Purolator, UPS	No	No	No	3 to 5 Business Days			Orders under \$100: \$10 shipping. Orders over \$100: \$5 shipping		778935663 info@fantomwallet.com
Feiyutech	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
Fellow	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	3 to 5 Business Days					https://fellow.readyretums.com/en/search-order/
FoodSaver	Mississauga, ON	UPS, Canada Post	No	No	Yes*	3 to 5 Business Days				1 year warranty	877.804.5383 The email contact is: NAntoine@ardencs.com
Franklin Sports	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days					1-781-573-2460
GhostBed	Mississauga, ON	UPS, Canada Post	No	Yes	Yes*	4 to 6 Business Days				20 years warranty	sales@naturessleep.com 877-557-7577
Globber	Toronto, ON	UPS	Yes	Yes	No	2 to 5 Business Days			\$5.00 handling fee		416 663 9900, jayme@incrediblegroup.com
Google	Mississauga, ON	UPS, Canada Post	No	No	No	2 to 4 Business Days				1 year warranty	844-701-7229
Graco	Mississauga, ON	UPS, Canada Post	No	No	Yes*	3 to 5 Business Days				1 year warranty	877.804.5383 The email contact is: NAntoine@ardencs.com
Grapevine	PITT MEADOWS BC	UPS; Sameday	Yes	Yes	No	3 to 5 Business Days			Stone patio sets and furniture may incur additional freight charges. Please contact your sales rep for a quote	1 Year Warranty from date of purchase	1-800-561-5550 x101
Gund	Toronto, ON	UPS	Yes	Yes	No	2 to 5 Business Days			\$5.00 handling fee		416 663 9900, jayme@incrediblegroup.com
Hamilton Watches	Toronto, ON	UPS	No	No	No	4 to 6 Business Days				Two year international warranty	servicecanada@swatc-hgroup.com 416-703-1667
Heys	Mississauga, ON	UPS, Canada Post	Yes	Yes	Yes*	4 to 6 Business Days				Below link is the link to the details of our warranties...the warranty level can varies between styles, but is still mentioned on the handtag that is sent along with the product http://shop.heys.ca/pages/warranty-service	1-877-488-4397 x338 or service@heys.ca
Hyperkin	Toronto, ON	UPS	Yes	No	No	3 to 5 Business Days				1 year manufacturer warranty. Refer to warranty card.	1-519-755-8089
Iccc	Toronto, ON	UPS	Yes	Yes	No	2 to 5 Business Days			\$5.00 handling fee		416 663 9900, jayme@incrediblegroup.com
Igloo	Cambridge, ON	Fedex, UPS, Purolator	Yes	Yes	No	3 to 5 Business Days			\$5 fee on 13L Retro Coolers and \$7.50 on 54L and 73L Retro Coolers.		71633185280000
Incredible Group	Toronto, ON	UPS	Yes	Yes	No	2 to 5 Business Days			\$5.00 handling fee		416 663 9900, jayme@incrediblegroup.com
Instachew	Mississauga, ON	Fedex, UPS, Canada Post	Yes	Yes	No	5 to 7 Business Days				1 year manufacturer warranty	service@instachew.com



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IQ	Mississauga, ON	Fedex, UPS, Purolator	No	No	No	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
Joyce Chen	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	1 to 3 Business Days				Limited Lifetime Warranty	(952) 232-6968, james@escal.com
Just Pillows	Mississauga, ON	UPS, Canada Post	Yes	No	No	4 to 6 Business Days					647-300-8454
Just Vertical	Toronto, ON	UPS	Yes	No	No	3 to 5 Business Days				2 year warranty on product parts	616906347, sales@justvertical.com
Karcher	Mississauga, ON	UPS, Canada Post	No	No	Yes*	3 to 5 Business Days				One year limited warranty. Will repair or replace defective merchandise at manufacturer's discretion	800.537.4129 for K1, K2 and K3 product lines. 416.383.0766 x125 for all other issues.
Kimmon	Toronto, ON	UPS	Yes	Yes	No	2 to 5 Business Days			\$5.00 handling fee		416 663 9900, jayme@incrediblegroup.com
KitchenAid (Small Appliances)	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days				For most small appliances 1 year warranty, the Diamond Blender now has 5 year warranty (KSB1575*) and all Pro Line skus have a 5 year warranty; Torrent blender KSB5000* has a 7 year warranty; Kitchenware also has a 5 year no chip warranty and kettles, cast iron, cookware and bakeware all have limited lifetime warranties	1-800-807-6777
Klipsch	Mississauga, ON	Fedex, UPS, Purolator	No	No	No	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
Lagostina	Dorval, PO	Canada Post	Yes	No	No	4 to 6 Business Days				Please refer to warranty card included	1-800-263-4067
Le Creuset	Montreal, QC	UPS	Yes, UPS, Purolator, FedEx	No	No	2 to 4 Business Days		\$5 handling charge applies for order under \$1750	Freight prepaid for order over \$1800	Lifetime warranty on all manufacturer defects for our cast iron, stainless steel and nonstick products. Anything that is enamel on steel or stoneware has a 5 year warranty on all manufacturers defects.	866.666.6162
L'Occitane	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days					
Lowepro	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
Magnum	Mississauga, ON	UPS, Canada Post	No	No	No	4 to 6 Business Days					
Margaritaville	Mississauga, ON	UPS, Canada Post	No	No	Yes*	2 to 4 Business Days				1 year warranty	800.667.8623 The email contact is: NAntoine@iardences.com
Melissa & Doug	Toronto, ON	UPS	Yes	Yes	No	2 to 5 Business Days			\$5.00 handling fee		416 663 9900, jayme@incrediblegroup.com
Milwaukee	Woodbridge, ON	UPS, Purolator	Yes	Yes	No	2 to 4 Business Days				Based on manufacturer warranty	Marino Filipe 416-609-7866
Monster	Mississauga, ON	Fedex, UPS, Purolator	No	No	No	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
Montegrappa	Vancouver, BC	UPS	Yes	No	No	2 to 4 Business Days				2 years	(604) 341-2351, jim@u-boatwatchcanada.ca
Movin' E-Bikes	Toronto, ON	UPS, Canada Post	No	No	No	4 to 6 Business Days				2 years	1 437-254-6883 info@movev.com info@movev.com
Mr. Coffee	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days				1 year warranty	877.804.5383 The email contact is: NAntoine@iardences.com
Nami Electric	Mississauga, ON	UPS, Canada Post	No	No	No	4 to 6 Business Days					
National Geographic	Toronto, ON	UPS	Yes	Yes	No	2 to 5 Business Days			\$5.00 handling fee		416 663 9900, jayme@incrediblegroup.com
Nimble	Montreal, QC	UPS, Canada Post	Yes	No	No	4 to 6 Business Days					
Ninja	Guelph, Ont or other provinces	UPS, Purolator, FedEx	Yes, UPS, Purolator, Sameday	No	No	4 to 6 Business Days		\$13.00	All orders over 150lb will be subject to actual freight charges	1 year limited warranty	800.303.0287
Nintendo	Toronto, ON	UPS	Yes	No	No	4 to 6 Business Days					5146831771
Northern Feather	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days				one year warranty against manufacturing defects and we do not include a warranty card	800.663.5965
Odyssey	Mississauga, ON	UPS, Canada Post	No	Yes	Yes*	6 to 8 Business Days				2 year limited warranty	1.800.387.7000
Oncida	Mississauga, ON	UPS, Canada Post	No	No	Yes*	3 to 5 Business Days				Please refer to warranty card included	800-877-6667 or sales@oncida.com
Ooni Pizza Ovens	Orangeville, ON	UPS, Canada Post	No	No	No	3 to 5 Business Days					51994299990000



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Oral-B	Mississauga, ON	UPS, Canada Post	No	No	Yes*	2 to 4 Business Days				2 years is generally the case. Exact warranty varies by product, best information will be found in box. Some replaceable or "wearable" parts may be excluded from warranty.	1-800-566-7252
Oster	Mississauga, ON	UPS, Canada Post	No	No	Yes*	3 to 5 Business Days				1 year warranty	800.667.8623 The email contact is: NAntoine@iardences.com
OtterBox	Montreal, QC	UPS, Canada Post	Yes	No	No	4 to 6 Business Days					
Ovia	Mississauga, ON	UPS, Canada Post	Yes	No	No	4 to 6 Business Days				1 Year	289-210-9497 support@oviastrong.com
Paramount	PITT MEADOWS BC	UPS; Sameday	Yes	Yes	No	1 to 3 Business Days			Stone patio sets and furniture may incur additional freight charges. Please contact your sales rep for a quote	1 Year Warranty from date of purchase	1-800-561-5550 x101
Patio Flare	PITT MEADOWS BC	UPS; Sameday	Yes	Yes	No	4 to 6 Business Days			Stone patio sets and furniture may incur additional freight charges. Please contact your sales rep for a quote	1 Year Warranty from date of purchase	1-800-561-5550 x101
Peter & Paul's Gifts	Vaughan, ON	UPS, Fedex	Yes	Yes	No	2 to 5 Business Days					905326438
Peugeot	Mississauga, ON	UPS, Canada Post	No	Yes	Yes*	5 to 7 Business Days				Lifetime warranty on all mechanisms Warranty on the BODY of the mill: Electric mills: 2 years Non-electric mills: 5 years	orders-canada@psp-peugeot.com, Phone # 708 667 7614
Pfueger	Mississauga, ON	UPS, Canada Post	No	No	Yes*	5 to 7 Business Days				Please refer to warranty card included	519-750-0100 ext 1010
PHILIPS Saeco	Mississauga, ON	UPS, Canada Post	No	No	Yes*	3 to 5 Business Days			Shipping and installations outside GTA, handled on case per case basis.	1 year warranty	1-833-737-1212
Pinnacle	Newmarket, ON	various unless requested	Yes	Yes	No	4 to 6 Business Days			Restocking fee: Footwear where applicable	YES - Varies on the product that if defective	1-877-928-8898 CustomerServiceCA@AcushnetGolf.com
PlayStation	Toronto, ON	UPS	Yes	No	No	5 to 7 Business Days					5146831771
PowerA	Toronto, ON	UPS	Yes	No	No	4 to 6 Business Days					5146831771
Pro-ject Audio	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
Rave Sports	Peterborough, ON	Fedex, UPS, Purolator	Yes	Yes	No	3 to 5 Business Days					705-743-9297, andrew@atldistributing.ca
Reed & Barton	Mississauga, ON	UPS, Canada Post	No	No	Yes*	3 to 5 Business Days				Please refer to warranty card included	800-877-6667 or sales@oneida.com
Retro Cooler Canada	Cambridge, ON	Fedex, UPS, Purolator	Yes	Yes	No	3 to 5 Business Days					71633185280000
Revo	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days				1 year warranty	REVO.COM
Rustik	Toronto, ON	UPS	Yes	Yes	No	2 to 5 Business Days			\$5.00 handling fee		416 663 9900, jayme@incrediblegroup.co
Safari	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
Sanus	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
Shakespeare	Mississauga, ON	UPS, Canada Post	No	No	Yes*	5 to 7 Business Days				Please refer to warranty card included	519-750-0100 ext 1010
Shark	Guelph, Ont or other provinces	UPS, Purolator, FedEx	Yes	UPS, Purolator, Sameday	No	4 to 6 Business Days		\$13.00	All orders over 150lb will be subject to actual freight charges	1 year limited warranty	800.303.0287
Shell Ride	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
Shinola	Mississauga, ON	UPS, Canada Post	No	No	Yes*	3 to 5 Business Days				Shinola watches come with a limited lifetime warranty.	
Sionyx	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
Skull Candy	Guelph, Ont or other provinces	UPS, Purolator, FedEx	Yes	UPS, Purolator, Sameday	No	4 to 6 Business Days		\$13.00	All orders over 150lb will be subject to actual freight charges	1 year limited warranty	800.303.0287



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Skylark	Guelph, Ont or other provinces	UPS, Purolator, FedEx	Yes, UPS, Purolator, Sameday	No	No	4 to 6 Business Days		\$13.00	All orders over 150lb will be subject to actual freight charges	1 year limited warranty	800.303.0287
Sole Fitness	Niagara Falls, ON	Sameday	Yes	No	No	2 to 4 Business Days			Freight Charges: Additional \$35 for residential deliveries only as tailgate is required	Depends on the items:16867354&16868352 – Frame lifetime / Parts 2 years / Labour 1 year; 16867394&168683700&16868392&16817302 0&168173025-Frame lifetime / Parts 3 years /Labour 1 year; 16817303&168172095-Frame lifetime / Parts 5 years / Labour 2 years; 16810360&16810363&16810365 – Frame lifetime / Motor lifetime /Deck 3 years / Parts 3 years / Labour 1 year; 16810380&16810385 – Frame lifetime / Motor lifetime /Deck 5 years / Parts 5 years / Labour 2 years	888.707.1880
Solo Stove	Cambridge, ON	UPS, Canada Post	Yes	Yes	No	4 to 6 Business Days			\$5 handling fee per unit		https://www.solostove.com/warranty-claims/
Sonos	Mississauga, ON	UPS, Canada Post	No	No	Yes*	1 to 3 Business Days				one year from the date of registration	1-800-480-2345 as well as 866-999-0645
Sony	Mississauga, ON	Purolator	Yes, Purolator	No	No	5 to 7 Business Days			Order over \$1500, freight pre-paid (residential location excluded)	1 year parts and labour	877.899.7669 or https://www.fastreservice.ca/
Spinera	Peterborough, ON	Fedex, UPS, Purolator	Yes	Yes	No	3 to 5 Business Days					705-743-9297, andrew@atdistributing.ca
Strata	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days				2 year limited warranty	1.800.387.7000
Sunbeam	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days				1 year warranty	800.667.8623 for Appliances, Bedding, Scales, Heating Pads; 888.264.9669 for heaters, Fans, Humidifiers, Air Purifiers; The email contact is: NAntoine@jardens.com
Supersonic	Toronto, ON	Purolator	No	No	No	3 to 5 Business Days					
Suunto	Mississauga, ON	UPS, Canada Post	No	No	Yes*	6 to 8 Business Days				2 year limited warranty, 1 year on accessories	1-800-267-7506 Extension 4261
Swarovski	Cranston, IR	Fedex, UPS, Purolator	No	No	No	7 to 10 Business Days					Consumers- https://www.swarovski.com/en_GB-CA/s-faq-warranty/
Swell	Mississauga, ON	UPS, Canada Post	No	No	Yes*	6 to 8 Business Days				Limited 1 year warranty for all manufacturing defects	internationalsales@swellbottle.com
Tasco	Mississauga, ON	UPS, Canada Post	No	No	Yes*	6 to 8 Business Days			Freight pre-paid for over over \$1400.	Please refer to warranty card included Lifetime Limited Warranty Binoculars (excludes ImageView Binoculars) Riflescopes (excludes Riflescopes with illuminated reticles and Red Dot sights) Spotting Scopes (excludes ImageView Spotting Scopes) Telescopes (excludes North Star Telescopes) One Year Limited Warranty Laser Rangefinders (Hunting) ImageView (Binoculars and Spotting Scopes) Trail Cameras (excludes the Trophy Cam Wireless HD) Night Vision Speed Radar Guns Rubicon Flashlights, Lanterns and Headlamps PowerSync (Solar and Battery models) GPS (BackTrack and Golf) Red Dot Sights Illuminated Reticle Riflescopes (electronic components only) NorthStar Telescopes (electronic components only)	800.361.5702
Teac	Mississauga, ON	Fedex, UPS, Purolator	No	No	No	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
The Bear Chair	South River, ON	UPS, Canada Post	Yes	No	No	2 to 4 Business Days					80042114060000
The London Sip	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days				Limited Lifetime Warranty	(952) 232-6968, james@escali.com
Tissot	Toronto, ON	UPS	No	No	No	4 to 6 Business Days				Two year international warranty	servicecanada@swatchgroup.com 416-703-1667
Titleist	Newmarket, ON	various unless requested	Yes	Yes	No	2 to 4 Business Days			Restocking fee: Footwear where applicable	YES - Varies on the product that if defective	1-877-928-8898 CustomerServiceCA@AcushnetGolf.com
Tough Tested	Mississauga, ON	Fedex, UPS, Purolator	No	No	Yes*	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33

SHIPPING

WARRANTY

PLEASE CONTACT THE MANUFACTURER SERVICE CENTER BELOW FOR ANY PRODUCT DEFECTS. ALL PURCHASES ARE NON-RETURNABLE.

BRAND	FOB LOCATION	COURIER(S) USED	3RD PARTY ACCEPTED (SOME EXCEPTIONS APPLY)	PICK-UPS ACCEPTED?	SHIP FROM PI'S WAREHOUSE (Mississauga, ON)	ESTIMATED LEAD TIMES	MANUFACTURER HANDLING CHARGE	FLAT RATE SHIPPING (IF APPLICABLE)	COMMENTS	WARRANTY	SERVICE CENTER TELEPHONE NUMBER
Trainor Sports	Niagara Falls, ON	Sameday	Yes	No	No	1 to 3 Business Days				Trampoline Warranty: Frame: 10 years Mat Fabric: 5 years Mat Stitching: 2 years Springs: 1 year Safety Pad: 1 year Enclosure Warranty Net Support Poles: 10 years Metal Hardware: 1 year Pole Pads: 6 months Other Components: 90 days	888.707.1880
Tube Pro	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days				Limited Out of box warranty	bill@tubeproinc.com 519-885-9554
Tuck	Mississauga, ON	UPS, Canada Post	No	No	Yes*	4 to 6 Business Days				Limited Out of box warranty	
U-boat Watch	Vancouver, BC	Fedex, UPS, Purolator	No	No	No	7 to 10 Business Days				2 years	(604) 341-2351 jim@u-boatwatchcanada.ca
UltraLink	Mississauga, ON	Fedex, UPS, Purolator	No	No	No	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
Vegepod	Toronto, ON	Canpar, UPS	No	No	No	7 to 9 Business Days				2 Years on Vegepod, 2 Years on Stand, 1 Year on Canopy.	
Verbatim	Toronto, ON	UPS	Yes	No	No	4 to 6 Business Days					5146831771
Wiim	Mississauga, ON	Fedex, UPS, Purolator	No	No	No	4 to 6 Business Days				1-2 years warranty by brand	service@gentec-intl.com (905)513-77-33
Xbox	Toronto, ON	UPS	Yes	No	No	4 to 6 Business Days					5146831771
Xterra	Niagara Falls, ON	Sameday	Yes	No	No	1 to 3 Business Days				Trampoline Warranty Frame: 10 years Mat Fabric: 5 years Mat Stitching: 2 years Springs: 1 year Safety Pad: 1 year Enclosure Warranty Net Support Poles: 10 years Metal Hardware: 1 year Pole Pads: 6 months Other Components: 90 days	888.707.1880
Zup	Peterborough, ON	Fedex, UPS, Purolator	Yes	Yes	No	3 to 5 Business Days					705-743-9297 andrew@atldistributing.ca

*These items are stocked at PI's warehouse and 3rd party shipping is available (some exceptions may apply). Manufacturers reserve the right to ship orders prepaid and charge, directly from their warehouse (for items such as large Sony TVs, etc). In such cases 3rd party shipping may not be available. Prepaid shipping may apply for some brands. Any modification to the product from its original manufactured state, such as logoing or customization of any kind, will void the manufacturer warranty.

The information contained in this document is subject to change at any time. Please contact your Sales Representative if you have any questions prior to placing your order and/or finalizing your program.